**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| **Date:**  09/08/24 | **Entry:**  #1 |
| Description | Documenting a cybersecurity incident |
| Tool(s) used | - |
| The 5 W's | Capture the 5 W's of an incident.   * **Who**: Group of unethical hackers. * **What**: A ransomware attack * **When**: Tuesday, 9:00 am. * **Where**: Health company * **Why**: The group of unethical hackers managed to gain access using a phishing attack. The attackers ran their ransomware on company’s systems, encrypting the data and asking for a large amount of money. |
| Additional notes | The healthcare company can prevent future incidents by implementing employee cybersecurity training, advanced email filtering, multi-factor authentication, regular data backups, and a strong incident response plan.  The company should avoid paying the ransom, as it does not guarantee data recovery. |

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| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
| Additional notes | Include any additional thoughts, questions, or findings. |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |